

# Raghav Bansal

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## Skills

- **Core Skills:** Research & information Gathering, Technical Accuracy, Content Structuring, Testing & Validation, Proofreading, and Quality Review.
- **Documentation management:** Cross-Functional Collaboration, Stakeholder Communication, Analytical Thinking, Adaptability, and Agile Practices.
- **Content Platforms:** Content Management Systems (CMS), Confluence, WordPress, and Open-Source Documentation Platforms.
- **Documentation Tools:** Confluence, MS Office Suite, Visio, Draw.io, and Adobe Acrobat.
- **Design & Media:** Canva, Filmora, and Visual Content Creation Tools.
- **AI-Assisted Productivity:** Intelligent Research Support, Automated Summarization.

## EXPERIENCE

### Senior Technical Writer

#### CyberSec Consulting 2023–Dubai (Remote) – Present

- Collaborated with engineers, product managers, designers, and researchers to produce clear technical documentation, strategic communications.
- Design storytelling aligned with product narratives and requirements.
- Collaborate closely with Product Marketing Managers (PMMs) and cross functional marketing teams to ensure content accuracy, consistency, and alignment with business objectives.
- Led documentation workflows using AI tools and Confluence, while shaping strategic messaging, templates.
- Develop and deliver clear, engaging content for blogs, CRM campaigns, banners, landing pages, and social media channels to support product initiatives and marketing campaigns.

### Senior Technical Writer

#### Nicheton Consulting LLP. 2022–2023 Bengaluru, Karnataka, India

- Handled their fintech client, collaborating with different teams and cross functional groups using Agile process/methodology to design and develop documentation, user guides for IT products and services.
- Compiled, analyzed, and documented findings from ISO assessments to create comprehensive audit reports, highlighting uniformities, compliance status, and recommendations for corrective actions.
- Developed a solid understanding and maintained documentation guidelines while enhancing technical publication standards through structured research and close collaboration with subject matter experts.

### Technical Content Writer

#### Cyfuture Pvt. Ltd. 2021–2022 Noida, Uttar Pradesh, India

- Act as a bridge with minimal supervision between technical and non technical users, ensuring everyone to clearly understand the cloud product.
- Ideated and defined a complete structure for the product documentation which includes how to setup, configure, and other technical documents.
- Evaluate content feedback and iterate quickly and handle the CI/CD approaches in the cloud documentation.
- Created developer facing documentation for build, test, and deployment pipelines from a DevSecOps perspective

### Cyber Security Researcher

#### Innovative Business Solutions 2018–2021 Noida, Uttar Pradesh, India

- Evaluate on different tools and techniques used in Network/Web Penetration testing and frame generated research.
- Created detailed and well structured technical implementation on security and data privacy practices, ensuring clarity, accuracy, and relevance for technical teams and stakeholders.
- Collaborating with product owners, different business stakeholders, and clients using Agile process/methodology for preparing security policies, user guides, API documentation, and infrastructure workflows.
- Setting up and configuring on various tools across different Linux operating systems using the provided resources. Maintain consistency and ensure timely research updates on different products.
- Design, develop, and update training material for team members, covering a range of technical concepts for diverse audiences.

## Domain

- CyberSecurity/ Information Security
- Networking
- Cloud
- Family Office
- Tax Automation

## Projects

- Open Source Projects
- Cloud
- Family Office
- Tax Automation
- Product Campaigns
- Brand Communications
- Growth Marketing

## Coursework

- Technical Writing
- Content Writing
- CyberSecurity
- Digital Marketing
- Development
- Networking
- Linux

## Portfolio

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## Education

### 2016 – BCA

(Bachelor of Computer Application)  
IGNOU New Delhi, India

### 2019 – MCA

(Master of Computer Application)  
IGNOU New Delhi, India