

# Raghav Bansal

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## Skills

- Research & Information Gathering | Accuracy
- Extract
- Testing
- Proofreading
- Management | Collaboration
- Adaptability
- Communication
- Content Management System | Confluence
- WordPress
- Open Source
- Tools | Confluence
- MS Office & Visio
- Draw.io
- Canva
- Filmora
- Adobe Acrobat

## EXPERIENCE

### Senior Technical Writer

#### CyberSec Consulting 2023-Dubai (Remote) - Present

- Collaborated with engineers, product managers, and open-source communities to produce clear and functional technical documentation.
- Translated complex technical concepts into user-guides, tutorials, articles and reference resources.
- Researched and analyzed existing documentation to improve clarity, accuracy, and usability, ensuring alignment with needs.
- Utilized Linux command-line tools, and Confluence wiki to manage, and standardize documentation.
- Engaged with technical reviewers and domain specific contributors to refine assets and ensure it met developer and end-user expectations.

### Senior Technical Writer

#### Nicheton Consulting LLP. 2022-2023 Bengaluru, Karnataka, India

- Handled their fintech client, collaborating with different teams and cross-functional groups using Agile process/methodology to design and develop documentation, user-guides for IT products and services.
- Compiled, analyzed, and documented findings from ISO assessments to create comprehensive audit reports, highlighting uniformities, compliance status, and recommendations for corrective actions.
- Developed & maintained guidelines and enhancing technical publication standards. Collaborate with subject matter experts to employ research practices.

### Technical Content Writer

#### Cyfuture Pvt. Ltd. 2021-2022 Noida, Uttar Pradesh, India

- Act as a bridge between technical and non-technical users, ensuring everyone clearly understands the cloud product.
- Ideated and defined a complete structure for the cloud documentation which includes how to setup, configure, and other technical documents.
- Evaluate content feedback and iterate quickly and handle the CI/CD approaches in the cloud documentation.
- Collaborated with subject matter experts and QA to gather information into clear, polished, and planning deliverables.

### Cyber Security Researcher

#### Innovative Business Solutions 2018-2021 Noida, Uttar Pradesh, India

- Evaluate on different tools and techniques used in Network/Web Penetration testing and frame-generated research.
- Created detailed and well-structured technical implementation on security and data privacy practices, ensuring clarity, accuracy, and relevance for technical teams and stakeholders.
- Collaborating with product owners, different business stakeholders, and clients using Agile process/methodology for preparing security policies, user guides, API documentation, and infrastructure workflows.
- Setting up and configuring on various tools across different Linux operating systems using the provided resources. Maintain consistency and ensure timely research updates on different products.
- Design, develop, and update training material for team members, covering a range of technical concepts for diverse audiences.

## Domain

- CyberSecurity/ Information Security
- Networking
- Cloud
- Family Office
- Tax Automation

## Coursework

- Technical Writing
- Content Writing
- CyberSecurity
- Development
- Networking
- Linux

## Portfolio

<https://www.raghavbansal.info>

## Education

### 2016 - BCA

(Bachelor of Computer Application)

IGNOU - New Delhi, India

### 2019 - MCA

(Master of Computer Application)

IGNOU - New Delhi, India

## Interests

Travel, Fitness, Food