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www.linkedin.com/in/bansal-raghav
(LinkedIn)
www.raghavonsecurity.com (Blog)
www.raghavbansal.info (Portfolio)

Top Skills

Digital Strategy
API Documentation
Article Writing

Languages

Hindi (Native or Bilingual)
English (Professional Working)

Certifications

NSE 2 Network Security Associate
Creating SOC
Professional Technical Writing Ver 7.1
Content Marketing Toolkit Exam
Mobile App Security

Raghav Bansal

Transforming Tech into Clarity | Sr. Technical Writer | Digital Marketing | Cybersecurity
New Delhi, Delhi, India

Summary

Results-driven technical writer and cybersecurity specialist with a track record of delivering clear, impactful documentation and actionable insights across IT domains. Experienced in supporting government, enterprise, and fintech clients on a global scale.

My career journey includes roles as a Cybersecurity Researcher, Senior Technical Writer, and Project Lead.

This has enabled me to drive impactful documentation and security outcomes for diverse teams - ranging from product management to software engineering, while ensuring compliance with technical and regulatory standards.

I am hands-on with all stages of documentation, from initial research and requirements gathering, through drafting and peer review, to final publication and lifecycle management.

My experience covers security audit reports, policy design, onboarding guides, and comprehensive user documentation, working in Agile environments with tools like Confluence and Jira.

Collaboration is at the heart of my approach: I regularly partner with engineers, QA, and open-source communities to translate complex concepts into user-friendly materials and actionable security recommendations.

My passion is to go beyond surface-level solutions, diving deep into cyber threat research and security consulting, so organizations can operate securely and efficiently.

Always eager to learn and take on new challenges. I am ready for opportunities where I can help build secure, transparent, and well-documented environments.

#ReadytoWork #OpentoWork #Cybersecurity #TechnicalWriting
#InfoSec #ThreatResearch #MalwareTesting

#SecurityConsulting #CloudComputing #FinTech
#SoftwareDevelopment #DigitalMarketing #TechnicalWriting
#InformationSecurity #DataPrivacy #AI #Innovation #Careers
#HumanResources #Technology

Experience

CyberSec Consulting

Sr. Technical Writer

June 2023 - Present (2 years 8 months)

Dubai, United Arab Emirates

- Create, organize, and maintain internal documentation such as process flows, onboarding guides, standard operating procedures (SOPs), and team knowledge bases.
- Ensure all documentation is up-to-date, accessible, and aligned with organizational workflows and compliance standards.
- Collaborate with various departments to extract technical details and convert them into user-friendly internal documents.
- Develop detailed case studies showcasing project outcomes, methodologies, client solutions, and measurable impact.
- Work closely with project managers and subject matter experts (SMEs) to gather insights and present real-world success stories that highlight the value proposition of our services..
- Refine and standardize internal policies related to security, compliance, operations, and quality assurance.
- Assist leadership teams in drafting new governance frameworks, ensuring clarity and adherence to industry best practices.

- Defined and implemented organization-wide content strategies to ensure consistent tone, style, and messaging across all platforms.
- Conduct content audits, identify gaps, and propose new content formats or topics that align with business objectives and audience needs.
- Write and manage website content, including service pages, blogs, and landing pages that are SEO-optimized and user-centric.
- Plan and create engaging social media content to enhance brand visibility, drive engagement, and support marketing campaigns.
- Coordinate with designers and digital marketers to align content with visual assets and brand guidelines.
- Led a team, ensuring high-quality outputs through mentoring, reviewing, and managing workloads.
- Act as the bridge between technical teams and creative/content teams to ensure content accuracy and alignment with business goals.
- Conduct regular content reviews, brainstorming sessions, and team upskilling sessions to streamline workflows.

RaghavOnSecurity

Editor in Chief

September 2021 - Present (4 years 5 months)

Delhi, India

- We lead the development of high-quality, research-driven cybersecurity content tailored for researchers, analysts, students, and security professionals. Our work focuses on producing technically accurate, scenario-based articles that cover critical domains such as network security, threat intelligence, cloud security, digital forensics, vulnerability management, and application security.
- We create extensive long-form research articles, in-depth how-to guides, and hands-on security tool tutorials that replicate real-world attack and defense scenarios. Our content includes advanced walkthroughs of enterprise lab setups, exploit demonstrations, blue-team detection workflows, and red-team methodology breakdowns. We develop detailed incident analysis reports,

malware breakdowns, and best-practice security frameworks aligned with industry standards like NIST, MITRE ATT&CK, OWASP, and Zero Trust.

- We also produce comprehensive case studies that document complete attack chains, threat actor TTPs, malware execution flow, log correlation techniques, SIEM/EDR detection logic, forensic investigation processes, and recommended mitigation strategies.
- Additionally, we simplify complex cybersecurity concepts into clear and digestible explanations without compromising technical accuracy. Our guides cover widely used tools such as Wireshark, Burp Suite, Metasploit, Splunk, ELK Stack, Nmap, Nessus, OSINT frameworks, forensic toolkits, and modern endpoint security platforms. Each guide includes scenario-based usage examples, packet analysis exercises, exploit workflows, log investigation steps, and defensive strategies.
- We also produce SEO-optimized technical content that balances keyword placement with depth, clarity, and hands-on practicality. All content is crafted with a strong commitment to accuracy, relevance, and alignment with evolving cybersecurity trends and threat landscapes.

Independent Consultant

Senior Researcher & Technical Writer

October 2018 - Present (7 years 4 months)

India

- Identify research objectives and develop research plans to address specific project goals.
- Execute data collection activities following ethical guidelines and research protocols.
- Analyse collected data using statistical or qualitative analysis techniques.
- Interpret and summarize research findings, identifying patterns, trends, and relationships.
- Prepare research reports, summaries, or presentations to communicate findings to stakeholders.

- Contribute to research publications, academic papers, or presentations for conferences or seminars.
- Ensure the accuracy, reliability, and validity of research data by implementing quality control measures.
- Ensure compliance with research ethics boards, institutional review boards, or relevant governing bodies.
- Create clear, concise, and accurate technical documentation, including user manuals, guides, specifications, API documentation, and system documentation.
- Collaborate with subject matter experts, developers, and product managers to gather information and understand technical concepts.
- Translate complex technical information into user-friendly language suitable for the target audience.
- Review and edit technical documents for grammar, clarity, consistency, and adherence to style guidelines.
- Apply quality control processes to ensure the documentation meets high standards of readability and usability.
- Maintain version control and document change history for easy reference and auditing purposes.
- Provide user support by answering technical inquiries and clarifying documentation.
- Conduct training sessions or workshops to educate users or internal teams on using technical documentation.
- Evaluate and improve documentation processes, templates, and tools to enhance efficiency and quality.
- Identify opportunities to automate documentation generation or maintenance processes.

Nicheton®

Senior Technical Writer Contract Deployed at Eton Solutions LP

August 2022 - July 2023 (1 year)

Bengaluru

- Actively engaging with subject matter experts (SMEs) and technical teams. It involves asking relevant questions, attending meetings, and conducting interviews to comprehensively understand intricate technical concepts. The ability to extract essential information from experts is crucial for accurate documentation.
- Responsible for crafting a wide variety of technical documents. These documents range from user manuals that guide end-users on product usage to product guides that explain complex functionalities. Additionally, I developed API documentation for developers and online help resources for user support. Continuous maintenance ensures that documentation remains up-to-date and relevant.
- A core responsibility is to translate complex technical jargon and intricate details into simple, understandable language. It requires the ability to bridge the gap between experts and non-technical users. Clarity and accuracy are paramount to ensure users can effectively utilize the information provided.
- Create and manage templates and style guides to maintain consistency across all documentation. These guides dictate formatting standards, preferred language usage, and document structure. This uniformity enhances the readability and professionalism of the documentation.
- Meticulously review and edit documents to ensure they are free of errors. This includes checking for grammar, punctuation, spelling, and style consistency. Additionally, they verify that the content aligns with industry standards, making it accurate and reliable.
- Working with prestigious clients, engage in direct client interactions. They must understand the unique requirements and preferences of each client and tailor documentation accordingly. Building and maintaining positive client relationships is vital to project success.

Cyfuture

Technical Content Writer

June 2021 - July 2022 (1 year 2 months)

- Collaborate with product managers, product marketing, and engineers to develop and maintain high-quality documentation for Cyfuture products and services.
- Produce user guides, integration guides, API developer guides, and in-platform documentation such as tooltips and welcome instructions.
- Create engaging and easily understandable content that effectively communicates complex concepts to users.
- Gather customer feedback on documentation to identify areas for improvement and enhance usability.
- Act as an editor to ensure consistency in training documentation across all materials.
- Monitor metrics on the usage of training materials and gather direct customer feedback to prioritize future training investments.
- Stay up-to-date with product updates and changes to ensure documentation accuracy and relevance.
- Continuously improve documentation processes and tools to enhance efficiency and effectiveness.
- Create clear, concise, and accurate technical documents, including user manuals, system specifications, process documentation, and standard operating procedures (SOPs).
- Ensure that all documentation adheres to government standards, regulations, and policies.
- Review and edit technical documentation for grammar, clarity, consistency, and adherence to style guidelines.
- Verify the technical accuracy of documentation through hands-on testing and validation.
- Apply quality control processes to ensure the documentation meets high standards of readability and usability.

- Keep documentation up to date with the latest changes, enhancements, and updates to the government project.
- Track and incorporate feedback from users and stakeholders to continuously improve documentation.
- Coordinate with project teams to ensure that documentation reflects current project requirements and specifications.
- Organize and categorize documentation to facilitate easy access and retrieval of information.

Innovative Business Solutions

3 years 4 months

Senior Cyber Security Researcher

November 2020 - May 2021 (7 months)

Noida, Uttar Pradesh, India

- Promoted to the Senior Cyber Security Researcher role. Collecting data from different stakeholders preparing reports and writing on improving cyber security posture for the organization.
- Creating user guides, how-to guides, PPTs, and fulfilling other types of content. Coordinating with other cyber security experts.
- Research end-user needs.
- Fulfilling the gaps between clients and the organization. Updating all the content and constantly moving with the company's ongoing products and services.
- Working with business partners on security risk management to prevent upcoming cyber incidents.

Cyber Security Researcher

March 2019 - November 2020 (1 year 9 months)

Noida, Uttar Pradesh, India

- Promoted from Junior Cyber Security Researcher role to the intermediate role. Assisting stakeholders and business managers while understanding all the requirements of the clients.

- Engaging with clients directly and helping them in preparing web pentesting, forensics, and networking user guides.
- Engaging more in cyber security and information security. Researching and preparing drafts on other parts of the web.
- Trying to understand the cyber security methodologies and work more properly in preparing reports.
- Maintaining and preparing reports on the ongoing web application security.

Cyber Security Researcher

February 2018 - March 2019 (1 year 2 months)

Noida, Uttar Pradesh, India

- Gathering all the requirements and doing further research on the given requirements. Analyzing the given conditions and preparing drafts with accurate information.
- Coordinating with the respective team and gathering all the information by using different tools and methodologies. Configuring different virtual labs for testing and producing reports.
- Using different open-source tools for testing, researching, and preparing user guides, tutorials, and documentation.
- Engaged in preparing a security plan for different mid-size organizations. Understanding the company's requirements and involvement with stakeholders.

Peerlyst

Contributing Writer

April 2020 - August 2020 (5 months)

- Trying to serve a cyber security platform with my skills. Started writing different cybersecurity articles.
- Contributing to an independent platform and sharing my knowledge on cyber security methodologies, tools, and techniques by which you can secure your ongoing web apps, network infrastructure, end-points, etc.

- Testing, and reviewing open-source tools after doing a bit of research on the internet.
- Written different articles on web pentesting and networking.

Codec Networks Pvt Ltd
Network Security Engineer
January 2018 - February 2018 (2 months)
New Delhi, Delhi, India

- Responsible for reviewing the ongoing requirements and implementing the firewall rules for the organization with 10-15 team members.
- Accountable for active vision and creating a roadmap for implementing networking protocols to the end-user.
- Supporting in the administration of user access and privileges to different applications, ensuring all requests are properly approved.
- Help core team members in troubleshooting the end-user issues after determining the cause.
- Assisting managers in their work to reduce the efforts and conclude all the audits.
- Responsible for performing firewall testing based on different scenarios.

RADIANT TRAINING & DEVELOPMENT PRIVATE LIMITED
Web Application Developer
October 2015 - July 2016 (10 months)
Delhi, Delhi, India

- Experience in designing and developing different web applications. Exposed to various stages of web development using Net, VB NET, ADO NET, LINQ, and MVC.
- Knowledge of the .NET framework and have also attended different .Net sessions conducted by Radiant's experts.
- Worked as a team player on other projects also and know skills in implementing client/server architecture.

- Experience in application development using SQL Server databases.
- Holding experience in requirement gathering and preparing SRSs, User Manuals, and Software documentation.
- Experience in MS Office Tools using MS Office tools in preparing software SRSs and documentation.
- Knowledge of Project planning, monitoring, resource planning, and execution.

Self-Employed

Back Office Employee

January 2013 - March 2015 (2 years 3 months)

Delhi, India

- Handling the company's data and maintaining every other record properly. Performing all the basic duties in keeping different files, and documents.
- Assisting stakeholders and business managers in preparing PPTs as per requirement. Supporting updating calendars in different modes.
- Organizing meetings for the stakeholders with their respective clients. Managing the company's online supplies. Handling data completely in virtual mode.
- Utilizing MS Office tools to maintain and store given data. Working knowledge of different tools.

Education

Indira Gandhi National Open University

MCA, Computer Applications - Canadian Equivalency - Master Degree · (June 2016 - June 2019)

Indira Gandhi National Open University

BCA, Computer Applications Canadian Equivalency - Bachelor Degree · (June 2013 - June 2016)

Central Board of Secondary Education

12th · (February 2011 - March 2012)

Central Board of Secondary Education

10th · (February 2009 - March 2010)